

WEST OXFORDSHIRE DISTRICT COUNCIL
ECONOMIC AND SOCIAL OVERVIEW & SCRUTINY COMMITTEE
THURSDAY 10 SEPTEMBER 2015

PERFORMANCE INDICATORS – QUARTER 1 2015/2016
REPORT OF THE HEAD OF BUSINESS INFORMATION AND CHANGE SERVICE

(Contact: Mike Clark, Tel: (01993) 861197)

(The report is for information)

1. PURPOSE

To provide information on the Council's performance as at the end of Quarter 1, 2015/16.

2. RECOMMENDATIONS

That, the report be noted.

3. BACKGROUND

- 3.1. The Appendix to this report provides detailed performance information as at the end of Quarter 1 2015/16 for performance indicators relating to Public Protection, Housing Support, Planning and Strategic Housing, Leisure and Communities and Legal and Property Services.
- 3.2. Analysis of the results has highlighted that the Council's overall performance for these services remains good.
- 3.3. There are 14 Performance Indicators relating to the work of this Committee and of these 12 are reported quarterly with targets set, one reports quarterly but has no target set and one reports annually.
- 3.4. Reported performance indicates that 10 (83%) achieved target (Green) and 2 (16%) missed target (Red). The underperforming indicators are considered in more detail below:

Red Indicator - Missed target

PL4 – Planning Building Control: Percentage of full plans checked within 21 calendar days of receipt

Target: 80%

Actual: 69.39%

During Quarter 1 the Building Control Section was one member of staff down due to a retirement and the recruitment of a suitable candidate proving difficult. This put pressure on the team with regard to plan checking. The post has been advertised again and new methods of working are being investigated. Despite the staffing issues the improvement in performance seen in Quarter 4 2014/2015 has continued.

PL5 – Planning: The number of planning appeals decisions allowed against the Authority’s decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications.

Target: 30%

Actual: 38.46%

The outturn of 38.46% represents 5 out of 13 decisions that were allowed. This indicator has a very small population and therefore a small variation in performance can result in a large variance in outturn. It is noted that had 4 out of 13 been achieved, rather than 5, the indicator would have been green.

4. ALTERNATIVES/OPTIONS

None applicable.

5. FINANCIAL IMPLICATIONS

None.

6. REASONS

To be recognised as a leading Council that provides efficient, value for money services.

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Background Papers:

None

Economic & Social Overview & Scrutiny Committee 2015/16								
PI Code	Indicator	Quarter 1 Return	Quarter 1 Target	Quarter 1 RAG status	YTD 2015/16	Target 2015/16	Overall RAG Status	Comments
Public Protection								
PP4	Maintain West Oxon position within the top quartile of all crime per 1000 population within the Thames Valley	Yes	Top 25% of all councils in Thames Valley	Green	Yes	Top 25% of all councils in Thames Valley	Green	
Revenues and Housing Support								
RH6	Total number of cases where positive action was successful in preventing or relieving homelessness	27	20	Green	27	80	Green	
RH7 (new)	Number of households living in Emergency Accommodation	1	6	Green	1	6	Green	

PI Code	Indicator	Quarter I Return	Quarter I Target	Quarter I RAG status	YTD 2015/16	Target 2015/16	Overall RAG Status	Comments
Planning and Strategic Housing								
PL1	Percentage of planning applications as measured against target for 'major' application type	83.33%	70%	Green	83.33%	70%	Green	
PL2	Percentage of planning applications as measured against target for 'minor' application type	77.78%	65%	Green	77.78%	65%	Green	
PL3	Percentage of planning applications as measured against target for 'other' application type	91.06%	85%	Green	91.06%	85%	Green	
PL4	Percentage of full plans checked within 21 calendar days of receipt	69.39%	80%	Red	69.39%	80%	Red	The Building Control Section is currently one member of staff down which has affected performance.

PI Code	Indicator	Quarter I Return	Quarter I Target	Quarter I RAG status	YTD 2015/16	Target 2015/16	Overall RAG Status	Comments
PL5	The number of planning appeals decisions allowed against the Authority's decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	38.46%	30%	Red	38.46%	30%	Red	The outturn of 38.46% represents 5 out of 13 decisions that were allowed. This indicator has a very small population and therefore a small variation in performance can result in a large variance in outturn. It is noted that had 4 out of 13 been achieved, rather than 5, the indicator would have been Green.
PL6	Strategic Housing: Number of Affordable Homes delivered (Gross)	0	0	Green	0	74	Green	